**GOLDEN SLIPPER FOR SERVICE EXCELLENCE AWARD NOMINATION FORM**

### About the Award

*Individuals may nominate themselves or someone else for this award.*

This award recognizes the author of an outstanding narrative that demonstrates how the nominee has provided extraordinary service to healthcare customers, patients, colleagues or others within the facility. The Golden Slipper for Service Excellence Award is based on a story about a patient who lost his favorite slippers in the hospital and had them replaced by a caring healthcare professional who searched for, located and purchased a new pair of identical slippers for the patient.

Nominees will be evaluated on a typewritten narrative that explains why service excellence is important in today’s healthcare environment, and how the nominee has improved service and demonstrated a caring, compassionate attitude within their facility. A letter of reference from a supervisor, manager, director or administrator within the facility must also be submitted.

The recipient of this award will be recognized during the 2020 Annual Conference and Expo, and will receive an engraved plaque and a monetary award in the amount of $500.

*Please note: a person may not be the recipient of this award for two consecutive years.*

### Nominee Information

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Eligibility Requirements

Please confirm your eligibility by checking the box below and attesting to your eligibility:

☐ Nominee has been an active member of IAHCSMM in good standing for at least one year

Documentation Requirements

Nominations for this award must include the following:

☐ A narrative that describes why service excellence is important in today’s healthcare environment, and what the nominee has done to improve service and demonstrate a caring, compassionate attitude within the facility over the past year.
   *Please make sure the narrative is typewritten and at least 1,000 words in length (no more than 1,500 words).*

☐ If completing a self-nomination, you must supply a supporting letter of recommendation from a supervisor, manager, director or administrator within the facility

Submit Application and Supporting Documents to:

IAHCSMM

c/o Awards Committee

55 West Wacker Drive • Suite 501

Chicago, IL 60601

Fax: 312.440.9474

Email: awards@iahcsmm.org

Online: www.iahcsmm.org/about/awards.html

Deadline: January 17, 2020

Revised: September, 2019