



GOLDEN SLIPPER AWARD FOR SERVICE EXCELLENCE

Sponsored by



The Golden Slipper Award, sponsored by Case Medical, provides an opportunity for a CSSD professional (Technician, Supervisor, Manager) who is committed to “Service Excellence” to receive formal recognition. Service excellence is built on positive attitudes, compassion, and constantly striving to meet and exceed the wants and needs of their customers.

The recipient of this award will be recognized during the 2012 Annual Conference and Expo and will receive a personal gift plus \$500 toward expenses to attend and accept the award.

AWARD ELIGIBILITY CRITERIA

Entries will be judged on the following criteria:

- Demonstrating a caring, compassionate attitude
- Offering a creative, helpful solution
- Going beyond the technical requirements of the job
- Being a role model for the department

Individuals who wish to participate must:

1. Complete the application form on the reverse side.

2. Submit a typed, one page essay of 500 words or less, or a brief audio-tape describing why you believe service excellence is important in today’s healthcare environment and your participation/contribution(s) relative to service excellence in the healthcare setting, i.e., an individual contribution that “made the difference” or how customer service was improved through a process.
3. Provide a letter of reference from your immediate supervisor.

(over)



Golden Slipper Award for Service Excellence Nomination Form

Name of Nominee: _____

Title: _____

Place of Employment _____

Address _____

City/State/Zip _____

Telephone: _____ E-mail: _____

Nominated by: _____

Title: _____

Place of Employment _____

Address _____

City/State/Zip _____

Telephone: _____ E-mail: _____

Deadline: February 1

Mail to: IAHCSMM, 213 West Institute Place, Suite 307, Chicago, IL 60610 • Fax to: 1-312-440-9474

Note: All papers become the property of IAHCSMM and cannot be reproduced, published or edited in any form without the written permission of IAHCSMM. Applicant grants permission to IAHCSMM to reprint and distribute this submission.